

ESCALATION MATRIX

Details of Designation	Name of the Contact Person	Address	Contact No	Email ID	Working Hours
Customer Care	Renu Arora	1102, Ansal Bhawan, Connaught Place, New Delhi	9871353404	Renu.arora@sovereignglobal.in	9 AM – 6 PM
Head of Customer Care	Nidhi Tulsyan	1102, Ansal Bhawan, Connaught Place, New Delhi	9811810902	Nidhi.tulsyan@sovereignglobal.in	9 AM – 6 PM
Compliance Officer	Rohan Modi	1102, Ansal Bhawan, Connaught Place, New Delhi	9004551052	rohan.modi@sovereignglobal.in	9 AM – 6 PM
CEO	Umesh Tulsyan	1102, Ansal Bhawan, Connaught Place, New Delhi	9811395495	umesh.tulsyan@sovereignglobal.in	9 AM – 6 PM
Principal Officer	Rohan Modi	1102, Ansal Bhawan, Connaught Place, New Delhi	9004551052	rohan.modi@sovereignglobal.in	9 AM – 6 PM

- ❖ In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with
 - SMART ODR: <https://smartodr.in/login>
 - SEBI: <https://scores.sebi.gov.in/scores-home/>
- ❖ Please quote your Service Ticket / Complaint Ref No. while raising your complaint at SEBI Scores Portal.

SOVEREIGN GLOBAL MARKETS PRIVATE LIMITED

 1102, 11th Floor, Ansal Bhawan, 10, K.G. Marg, Connaught Place, New Delhi – 110 001

SEBI Registration No.: INZ000309234 | BSE Member ID : 6803

CIN No: U67120DL2010PTC206976 | 011-40827709-11

info@sovereignglobal.in